

Xaar Quality Policy Statement

Xaar is a world leader in the development of inkjet technology and manufacturer of piezoelectric drop-on-demand industrial inkjet printheads and equipment. Our technology is used all over the world in a wide range of print applications including wide-format graphics, labels, packaging, ceramic tile decoration and outer case coding, as well as printing with specialist fluids for advanced manufacturing applications.

We design and manufacture our printheads in the UK, exporting over 85% of our production to customers around the world. We also develop and sell inks and ink systems, electronics and offer a fluid optimisation service to accelerate inkjet system development and adoption and offer an advanced analysis service utilising our capabilities to benefit inkjet customers and beyond. We also manufacture industrial inkjet equipment in both the UK and US offering customers the option of a fully integrated solution.

We also applied our digital scanning expertise to the challenge of whole slide imaging for pathology developing and releasing a market leading, digital imaging product in the fields of cell biology and digital pathology.

We recognise that Quality is of fundamental importance to a successful and responsible business strategy, for the company, our partners and our customers

We shall achieve this by:

- Fostering a dynamic and continuously improving culture by focussing on key issues.
- Developing profitable and innovative inkjet printing solutions protected by Intellectual Property.
- Manufacturing and supplying of high quality products in a timely and consistent manner.
- Delivering responsive services to all aspects of customer relationships.
- Developing, implementing and continually improving our business processes to add value.
- Selecting and managing our partners and suppliers to ensure consistent supply of quality materials.
- Creating a competent workforce that owns its processes.
- Being responsive to our customers' wishes, keeping our promises and proactively fulfilling or exceeding legal and other requirements.
- Setting organisational objectives and monitoring our progress in achieving them.
- Maintaining a quality management system that meets the requirements of ISO 9001 : 2015.
- Ensuring all employees receive a copy of the Policy during their induction which they confirm and acknowledge in writing. Updates are circulated to all employees upon re-issue.

We are committed to high standards of Quality Assurance in our activities and actively promote its importance and benefits to all employees and other stakeholders:

- It is part of our company induction process.
- It is an agenda item on regular management review meetings.

This document is freely available to customers, partners and other stakeholders, this policy is communicated to everyone working for and on behalf of Xaar and is available to the general public.



John Mills

Chief Executive Officer

January 2023